

DU-COMM

DuPage Public Safety Communications

600 Wall Street, Glendale Heights, IL 60139

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www.ducomm.org



Now Accepting Applications 9-1-1 Telecommunicators Glendale Heights, IL (Full-time)

DuPage Public Safety Communications (DU-COMM) is among the largest consolidated 9-1-1 communications centers within the state of Illinois. DU-COMM is a 24 hour, 7 day a week operation serving 44 Fire/Police/EMS agencies throughout DuPage County. DU-COMM is recruiting qualified applicants to join our team.

DU-COMM may be the right place for you if:

- If you crave a fast paced multi-tasking position that will test your skills and abilities.
- You are looking for a rewarding career where you can help someone every day.
- You are looking for an employer who provides stability, continuing training, challenges and opportunities.

Telecommunicator job duties include answering 9-1-1 telephones, transmitting vital information to emergency personnel via the radio, relaying information via the Computer-Aided Dispatch terminal, monitoring fire/burglar alarms, and answering administrative lines serving the police/fire personnel.

Telecommunicators have a **starting salary of \$53,352** with an increase to \$56,576 after successfully completing 6-9 months of training. The current union contract pay scale allows for a top salary of \$84,906 after eight years of service if you are a cross trained Telecommunicator.

Telecommunicator Benefits:

- Paid time off (PTO) of 208 hours each year once phone certified
- Group health insurance: HMO 14% employee contribution with PPO options available
- \$30,000 group life insurance
- IMRF pension
- Represented by Illinois Fraternal Order of Police Labor Council (ILFOPLC)
- Telecommunicator starting rate is \$25.65 per hour

Advancement opportunities include: TCIII (Cross-trained on both police and fire dispatching), Communications Training Officer (CTO: training of new hires and continuing education of current employees), Lead TC (Lead: assists Communications Management in administrative and supervisory functions) and Language Operator (LNG: bi-lingual in specified languages: Spanish, Polish, Farsi, Vietnamese or Mandarin).

Requirements:

- Applicants must be at least 18 years of age
- Applicants must have a High School Diploma or Equivalent
- Applicants must be able to accurately type at least 35 wpm
- Applicants must be able to pass the applicant testing, full police background investigation, polygraph, psychological exam and medical screenings
- Schedule flexibility and multi-tasking are fundamental

Employees will rotate on all 3 shifts during their first 2 years, therefore all applicants must have the ability to work any of the 3 shifts, weekends and holidays along with overtime that maybe mandatory.

How to Apply:

Register at www.ducomm.org or at our facility located at 600 Wall Street, Glendale Heights, IL 60139 prior to May 29, 2018 at 3 pm.

There will be a Mandatory Orientation and Group Testing meeting scheduled for the evening of June 6, 2018 that all applicants must attend. You will be notified, via email, of the orientation/testing time and location 3 days prior to the event. Please make sure you regularly check your email (and spam folders) for email communications from DU-COMM.